Name of service

Back-up Trading floor at the ASE

Division

ICT Operations and Technical Support

Recipients of Service

ASE Members

Available Forms to Perform Service

None

Service Description

ICT Department provides trading screen for every brokerage firm in the Back-up Trading floor at the ASE main building for emergency cases that cause abnormal discontinuity in using trading services installed on broker’s devices.

Requirements and Conditions of Service

Abnormal discontinuity of trading services at the brokerage firm offices, due to defects in communications lines or devices.

Required Documents

None

Steps and procedures for implementing the service

After contacting the ASE, the ICT Department and in coordination with the Listing and Operations Department checks the broker’s problem and activates the broker’s dedicated screen at the backup trading floor.

Service Fees

None

Approximate Time for Completing the Service

Immediately.

Contact Details

Information & Communications Technology Dept. / ASE

- Tel: 0096265664109
    - Ext 1601/1602/1609

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