

Antonio A. Abdel-Massieh

Personal Information

- Marital status: Married
- Nationality: Jordanian
- Date of Birth : 20 OCT 1974

Professional experience

Mar 2021- Current **Societe Generale De Banque Jordan - SGBJ**

Head of Information Technology

- Define, update and implement IT strategy while aligning IT Objectives to Bank's Objectives.
- Manage IT Across the Bank.
- Manage Information Technology Department.
- Control Performance Objectives and Overall IT Budget.
- Define Metrics on overall business objectives.
- Balance the use of in-house versus outsourced services.
- Establish strategic service provider partnerships
- Align IT risk management with bank-wide risk management.
- Define and adjust IT standards and technologies
- Optimize costs of services through a mix of internal and external resources
- Manage IT applications portfolio
- Manage IT projects
- Support after business hours.

Sep 2011- Mar 2021 **Bank Audi- Jordan Branches** Amman-Jordan

Head of Information Technology

- Management of PCI-DSS, COBIT and Cyber Security implementation.
- Business continuity plan (BCP) execution.
- Information security monitoring.
- Managing the overall support function of systems development.
- Ensuring cost effective operations for IT department and management of all IT vendors.
- System Analysis.
- Create IT policies and procedures and ensure continuous update and enhancements.
- Ensure quality of IT deliverables.
- Applications maintenance.
- Operating and security to enhance the productivity / efficiency for the Bank operations.

- Responsible for planning, coordination and implementation of enterprise IT projects.
- Monitor all IT activities.
- Analyze current and future business needs with relation to system application requirements.
- Determine IT strategy which supports business objectives.
- Building and monitoring of IT budget in coordination with Finance (CAPEX and OPEX)
- IT resource planning and defining needed skills to develop staff and creation of backup plans.
- Led the Technology Innovation and Enterprise Architecture practice in the Bank.

May 2004- Sep 2011 **Bank Audi – Jordan Branches** Amman-Jordan

Head of Systems and Databases

- AS400 Administrator
- Win 2000, Win2003, Active Directory, and Citrix administrator.
- Users technical support.
- HP-UX administrator.
- Database administrator (Oracle, SQL, DB2 ...etc).
- ATM's switch administrator (OASIS).
- EVA storage administrator.
- Windows Exchange administrator.
- VERITAS Netbackup Administrator.
- Citrix Administrator.

Apr 1998–May 2004 **Royal Jordanian Airlines** Amman-Jordan

AS400 Administrator

- Handle AS/400 and PC network.
- Configuration for AS/400, PC, Modems and Routers.
- SITA Configuration.
- Departure Control System Administrator.
- Technical Support for Queen Alia International Airport (Amman).
- Complete knowledge on AS400 environment including Programming using RPG3, ILE RPG and ILE C. Operations, Communications and troubleshooting.

Oct 1995–Apr 1998 **HSBC Bank Middle East** Amman-Jordan

Computer/AS400 Operator

- Handle all AS/400 Operations.
- Handle AS/400 communications.
- Handle any Hardware/Software problem on the system AS/400.
- Provide support to LAN/WAN and all Office Automation systems.

Training courses

attended

- Application of AS/400 in BBME DUBAI Training Center.
 - COBIT5 for Information Security.
 - Stress Management, International Consulting & Training Network.
 - Conflict Management, Lebanon Conflict Resolution Network.
 - LAN setup and management in BBME DUBAI Training Center.
 - AS/400 communications setup in BBME DUBAI Training Center.
 - Handling AS/400 Software and Hardware failures in BBME DUBAI Training Center.
 - Introduction to AS/400 Power PC system technology, capability, system setup and system operations.
 - AS/400 RPG IV Programming Workshop in UBM Jordan.
 - Java Language Programming Workshop in UBM Jordan.
 - Visual Age for Java Workshop in UBM Jordan.
 - Management Administration for all Bank Audi applications. (Three months in Bank Audi Plaza, Beirut-Lebanon).
 - Advanced MIMIX Administration, Quantech Beirut.
 - Managing HP Storage StorageWorks Enterprise Virtual Array (EVA), Dubai Internet City.
 - COBIT 5 Foundation.

Education

1991 – 1995 Princess Sumaya University College for Technology
Amman-Jordan

B.Sc. Computer Science & Information System

Programming Languages

COBOL, C++, PASCAL, C, RPG, ILE RPG AND ILE C.

Operating systems NOVELL, UNIX, DOS, WINDOWS 95/97/98/2000/2003/2008/2012,
Windows NT, Windows XP, Windows 7, Windows 8, Windows 10,
OS400 V7R4M0, V7R1M0, V5R4M0, V5R2M0, V5R1M0 and V4R3M0,
Lakeview MIMIX.